



Digital Twin Technology Enables Port Authority of New South Wales to Actively Drive the Sustainable Development of the Blue Economy

Visualizing Assets Improves Operations and Helps to Develop Living Seawalls and Determine Sustainable Anchorage Locations

Managing a Chain of Ports

Port Authority of New South Wales manages numerous seaports along the southeastern coast of Australia. These seaports provide an array of vital services, ranging from cargo shipping that drives international commerce to cruise ship terminals that facilitate tourism. Beyond overseeing day-to-day operations, Port Authority also manages the movement of dangerous materials, emergency response, safety initiatives, and efforts to maintain or enhance the coastline environment and ecosystem. The result is a huge amount of assets interacting with each other, the environment, and outside organizations in a tangled web, even on uneventful days. To be responsible stewards of the Australian coast, Port Authority needed to carefully manage its assets.

Many Types of Data

Though Port Authority had transitioned to computer-assisted design years ago, team members usually worked in a 2D environment with static plans and maps. As technology advanced, the organization realized that a living digital twin could improve their understanding of the current state of all assets and the environment, helping them fine-tune operations at all their facilities and undertake new projects with a high level of confidence. Yet this digital twin had to incorporate a wide array of data. To succeed, it needed to assist with navigational safety, wind, wave, and current sensor management, tide gauge calibration, liaising with the Australian Hydrographic Office and the Bureau of Meteorology, and engineering surveys, just to name a few. Port Authority's complex operations and diverse needs required digital twins with a high degree of sophistication.

Including It All in Digital Twins

Already familiar with Bentley applications, Port Authority determined that OpenCities applications would enable them to design the digital twins of the facilities and assets. First, they used OpenCities Map for GIS design, and tagged assets with detailed engineering data. They next published the information into digital twins with OpenCities Planner. Since the organization needed spatial context for the digital twins and could not rely on historical data, drones were used to capture fresh images of the sites and created 3D reality models with iTwin Capture Modeler. Finally, using OpenCities Planner to create an intelligent hub that any stakeholder could use to intuitively find any asset.

Undertaking Innovative New Projects

By visualizing all facilities and assets with digital twins, team members and stakeholders can obtain detailed information on all ports remotely, reducing the need for site visits while

[Image link](#)

Image caption/courtesy 1 (header image): Visualizing Port Authority's ports with digital twins helps stakeholders and the public understand the environmental impact of their operations. *Image courtesy of Port Authority of New South Wales.*

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